

AGENDA

BOARD OF DIRECTORS	10/17	December 14, 2017	6:30 pm	Page
1.0	Agenda Review			
2.0	Adoption of Agenda			
3.0	Declaration of Interest			
4.0	Approval of Minutes from November 23, 2017 Attached as a separate document to the Agenda			
5.0	Business Arising from Minutes			
6.0	Accessible Customer Service Policy Staff Report Attached (Rosie Maclean).....			1
7.0	2018 Draft Budget Staff Report Attached (Sommer Casgrain-Robertson)			8
8.0	Reserves Policy Staff Report Attached (Sarah Wayne).....			20
9.0	Deferred Revenue Policy Staff Report Attached (Sarah Wayne).....			25
10.0	Program Reviews & Analysis of Future Payroll Costs Staff Report Attached (Sommer Casgrain-Robertson & Sarah Wayne)			28
11.0	Meetings a) Conservation Ontario Council: December 11, 2017 (Toronto) Upcoming: b) RVCA Board of Directors Meeting: Thursday, January 25, 2018 (Manotick)			
12.0	Member Inquiries			
13.0	New Business			
14.0	Adjournment			